

WIN!

iPhone 13 Contract Paid for 24 Months

Competition Details



THE PROMOTION

Any customer who purchases an iPhone 13, iPhone 13 Pro, iPhone 13 Pro Max or iPhone 13 Mini, on a network contract from Fonehouse, between 17th of September until 31st of October, will be automatically entered into a prize draw and be in with a chance of winning their mobile phone bills paid for the duration of their contract – Terms Apply.

Full Terms and Conditions

1. Customer must pass all necessary network checks, internal fraud checks, and be connected to a network contract to be entered into the draw.
2. This Offer is open to residents of the United Kingdom, aged 18 and over only, not employees or their immediate families of Fonehouse, its agents, or anyone professionally connected to the Offer. Purchase and Internet access required. Keep receipt or online confirmation.
3. Monthly bill payments are capped at a maximum of £65 per month for a maximum period of 24 months.
4. To participate in this offer you (hereinafter “you” or the “Participant”) need to purchase a new contract from www.fonehouse.co.uk, www.metrofone.co.uk, through our call centre, or in one of our Fonehouse or Go Mobile stores, during the Promotion Period.
5. This offer is only open to participants who take out a New Handset Contract or upgrade and cannot be used in conjunction with any other products that may be purchased from Fonehouse including (and not limited to) Sim Only Contracts, Sim Free handsets, Tech Products, Accessories or Gifts
6. Having purchased a Qualifying Device during the Promotion Period, you will be entered into the draw, in accordance with these terms and conditions.
7. This offer runs from 13:00:01 17/09/2021 to 23:59:59 31/10/2021.

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8. If you return your Qualifying Device because of a change of mind during the qualifying period, your order will be invalidated, and you will no longer qualify and will be removed from the draw.
9. The offer cannot be exchanged or transferred and there is no cash equivalent available.
10. The prize cannot be passed to anyone else at the start of, or during, the payment period.
11. Owing to circumstances outside the reasonable control of Fonehouse, and only where circumstances make this unavoidable, Fonehouse reserves the right to withdraw or amend the offer at any time but will use all endeavours to minimise the effect to the consumer in order to avoid disappointment.
12. You are responsible for any costs or expenses incurred as a result of participation in the Offer including, without limitation, the purchase of a Qualifying Device including accessing the internet, if applicable. Costs to participate in the offer via the internet may vary so please check with your local service provider for current charges.
13. Any personal information, including, without limitation, your name, age, address (including postcode), mobile phone number and/or email address will be used solely in connection with this Offer and will not be disclosed to any third party except for the purpose of this Offer (including subsequent promotions as stated in these Terms and Conditions).
14. Fonehouse will not be responsible for any failed connection by your attempt to access the website required for entry for any reason.
15. Fonehouse and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
16. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
17. A winner will be determined before 25th December 2021, and will be selected at random.
18. These terms and conditions shall be governed by and construed in accordance with the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales.

Winners Terms and Conditions

19. Payment will be made monthly into the bank account provided to Fonehouse at the point of application. Any change of bank account required, during the payment period, will be at the discretion of Fonehouse.
20. As a winner, you will be expected to make monthly payments to the networks for your contract as normal and subsequently send screenshots or copies of your bill to Fonehouse in order for us to refund them via a BACS payment in accordance with point 3. Payments could take up to 30 days from the point of us receiving your bill copy.
21. Any airtime charges incurred between connection date, and the point of the winner being drawn, will be refunded in their first payment, as long as the winner adheres to the terms set out in point 4.
22. No more than three month's worth of bills can be submitted for payment at any one time.
23. Bills must be sent to Fonehouse within 60 days of the bill date in order to qualify for payment.
24. Insurance charges are excluded from the promotion.
25. Customer must remain on the Fonehouse base in order to receive their payment. If, at any time throughout the payment period, the customer is disconnected, or chooses to upgrade their phone outside of Fonehouse, then the payments will become void.

